

UNHCR Representation in Bosnia and Herzegovina

SELECTION OF PARTNERS FOR THE YEAR 2018

CALL FOR EXPRESSION OF INTEREST - CEoI/UNHCR/BIH/No.2	
Project title and Identification:	Project Location:
Provision of community services to recognized refugees and asylum-seekers	Throughout BiH, but mainly in Salakovac / Mostar and Delijas / Trnovo
Brief Background of the Project:	
<p>UNHCR has been working in Bosnia and Herzegovina (BiH) since late 1991. In 2003, the Government of Bosnia and Herzegovina adopted new structures and new regulations governing issues related to asylum and immigration. The responsibilities for asylum-seekers and refugees are divided between the Ministry of Security (MoS) and the Ministry for Human Rights and Refugees (MHRR). In BiH, MoS is responsible for implementing BiH immigration and asylum policy and regulating procedures concerning movement and stay of aliens in BiH while MHRR is responsible for taking care of the rights and issues of persons granted international protection after the determination of their refugee or subsidiary protection status. Both asylum-seekers and refugees are UNHCR's persons of concern, based on the Agency's mandate and in cooperation with the Ministries, UNHCR assists them either directly or through selected partner for implementation.</p> <p>Although the legal framework is generally in line with international law and EU standards, implementation in practice could be strengthened, especially in relation to refugee status determination. The number of asylum-seekers has increased more than two-fold since 2016, but remains low. More than 60% of asylum seekers depart BiH before the asylum procedure is concluded. In the past, asylum-seekers came primarily from within South Eastern Europe, however today, extra-regional asylum-seekers make up a larger proportion of asylum cases in BiH, and as a result have a different scope of needs (language, SGBV, psycho-social support, etc.).</p> <p>There are currently 88 recognized refugees and 14 persons with subsidiary protection. The majority of these refugees originate from the countries of former Yugoslavia and arrived in BiH at the end of nineties. Among these recognized refugees, those who have stayed in BiH for at least five years or longer are entitled to apply for naturalization. As the majority of these 88 refugees are eligible, UNHCR expects that the vast majority will apply for naturalization before the end of 2018, if not sooner.</p> <p>Many refugees and asylum-seekers are capable of providing for their own accommodation – they either live with their BiH relatives or friends or rent the places to live. The ones who cannot afford to do it are being assisted by the responsible Ministries; depending on their status (refugee / asylum seeker), they are accommodated in one of the two BiH reception centers – refugees in the Refugee Reception Center in Salakovac near Mostar and the asylum-seekers in Asylum Center near Trnovo.</p> <p>The Refugee Reception Center in Salakovac is home to 34 persons (capacity of the centre: 210 persons). Also, there is a fluctuating number of asylum-seekers residing in the Asylum Center in Trnovo municipality (capacity of the center: 154 persons).</p> <p>The government continues to provide accommodation, health, education and other assistance to recognized refugees and asylum-seekers in two Reception centers, combining its ow funds with the funding from UNHCR. Through one of its partners, UNHCR has provided psycho-social and community services to all residents and strengthened prevention and response to sexual and gender based violence within the refugee and asylum-seeker community. UNHCR will continue these services in 2018, but will also focus on supporting the BiH authorities to develop meaningful opportunities for local integration of recognized refugees.</p>	

In line with its multi-year Livelihoods Strategic Plan, UNHCR BiH will advocate for the systematic inclusion of funds for livelihoods of recognized refugees in plans and budget of the BiH government. In the meantime UNHCR will mobilize its own funds and assist, through the selected partner, up to 15 refugees with facilitated employment and training. The current refugee caseload consists of individuals that might have the potential for the responsible utilization of entrusted funds, so Cash-Based Interventions will also be contemplated.

The selected partner also needs to demonstrate its capacity to quickly expand its activities and assist UNHCR in case of the potential migrant crises, and large influx of migrants and asylum-seekers.

Goal (G) /Objective (O), Expected Outcome (OC) and Main Activities (A):

G1: Protection and mixed Solutions

O1: Services for persons with specific needs strengthened	OC1: Psycho-social needs of refugees and asylum-seekers in reception centers are satisfied either through access to national services or through tailor-made interventions of the selected partner.	A1: Provision of psychosocial counselling directly or through referral to local services with provision of interpretation and interventions when required (60 PoCs receiving psychosocial support); Organizing up to eight social and recreational events; Provision of other types other support such as family counselling, training and other activities to up to 60 persons.
O2: Reception conditions improved	OC2: Reception conditions in centers where refugees and asylum-seekers are accommodated meet minimum standards.	A2: Up to 10 families will receive core relief items, as well as other ad hoc assistance
O3: Risk of SGBV is reduced and quality of response improved	OC3: SGBV among the population of refugees and asylum-seekers is reduced to a minimum.	A3: Preventive activities will be implemented to raise awareness on SGBV; counselling and training will be organized for 60 persons.
O4: Self reliance and livelihoods improved	OC4: Recognized refugees are enabled to earn at least a modest income, enabling them to start living independently in BiH in a reasonable period of time.	A4: Income generation assistance provided to some 15 persons through self-employment, facilitated employment and training. If possible, the assistance should be provided through Cash-Based Interventions, with the carefully developed Standard Operating Procedures.

Intended Population of Concern:

Asylum-seekers and Refugees in South Eastern Europe
(sub-group: asylum-seekers and refugees in Bosnia and Herzegovina)

Project Period [estimated start and end dates of project]:

1 January 2018 – 31 December 2018	
Submission Deadline: Tuesday, 24 October 2017, 17:00 hrs CET	Date Decision Results to be Communicated to Applicants: within three weeks upon submission deadline
Selection Criteria	
Criteria Description	Assigned Weighting
Sector expertise and experience: the required specific skills, sector specialists, knowledge and human resources.	30
Project management: ability to deliver project objectives, accountability mechanisms and sound financial management, taking into account the audit results of the previous UNHCR-funded projects, past performance and the external audit of partners' financial statements, where applicable.	20
Local experience and presence: ongoing programme in the area of operation; local knowledge; engaging refugees and other persons of concern; trust from local communities; local presence; partner policy on community relations; complaint mechanisms for persons of concern; self-organized groups of persons of concern; and other factors that would facilitate access to and better understanding of the persons of concern and that would reduce administrative difficulties.	15

Contribution of resources: evidenced and documented contribution of resources to the Project in cash or in-kind (e.g. human resources, supplies and/or equipment) by the partner that are presently available (or potentially mobilized by the partner) in order to supplement UNHCR resources.	5
Cost effectiveness: level of direct costs and administrative costs imposed on the Project in relation to project deliverables.	10
Partner's capacity to undertake procurement: ability to undertake large scale procurement, prior procurement experiences and value of procurement. Functioning procurement unit in the country of operation. Established effective internal-controls and PQP status (when procurement is USD 100,000 and above).	10
Experience working with UNHCR: global and/or local partnerships including knowledge of UNHCR policies, practices and programmes, including an understanding of and ability to work within UNHCR's funding limitations and associated inherent risks. Partners that have three consecutive qualified audit opinions for UNHCR-funded projects may not be considered.	10

Other:

- When describing **Sector expertise and experience** in the Concept Note, the applying Agency should indicate its possible membership in relevant regional networks, as this would be considered to be an asset in this case.
- When describing **Partner's capacity to undertake procurement** in the Concept Note, the applying Agency should bear in mind that all procurement under the Agreement with UNHCR needs to be in accordance with UNHCR Policy "Procurement by Partners with UNHCR funds" (available on UNHCR Partner Portal). For procurement exceeding USD 100,000, all UNHCR Partners should have a valid Pre-qualified for Procurement (PQP) status, which represent an asset in case of this Call; in case an Agency which does not have the PQP status responds to this Call and gets selected, by signing the Agreement with UNHCR it will commit to adjust its procurement procedures in line with UNHCR's standards and apply for this status within six months after signing of the Agreement.
- When describing its **Cost Effectiveness** in the Concept Note, applying Agency should provide the following overview of expected administrative costs, expressed as percentage of direct costs:

(A)	(B)
Direct project costs (D)	Maximum administrative costs as % of direct project costs (A)
D <= BAM 50,000	$A/D * 100 = x \%$
BAM 50,000 < D <= BAM 100,000	$A/D * 100 = x \%$
BAM 100,000 < D <= BAM 200,000	$A/D * 100 = x \%$
BAM 200,000 < D <= BAM 300,000	$A/D * 100 = x \%$

BAM 300,000 < D <= BAM 400,000	A/D*100 = x %
BAM 400,000 < D <= BAM 500,000	A/D*100 = x %
> BAM 500,000	A/D*100 = x %

Other information:

The Agencies responding to this Call need to demonstrate their capability to implement all listed activities **as a single package**. Partial applications for individual activities will not be considered. However, since UNHCR BiH budget for 2018 will be confirmed only in November 2017, UNHCR retains the right to cancel some of the planned activities or to reduce the scope of the retained activities at that time. Selected Partner needs to be ready to develop the detailed budget in two weeks upon receiving the notification from UNHCR.

Issuing UNHCR Office

Contact Address

Signature, Head of Office

Full name and title, Head of Office

Name of UNHCR Office

Date

UNHCR Representation in Bosnia and Herzegovina

Fra Andjela Zvizdovica 1, UNITIC Tower B/IV



Ms. Anne-Christine Eriksson,

UNHCR Regional Representative for South Eastern Europe / UNHCR Representative for Bosnia and Herzegovina

UNHCR Representation in Bosnia and Herzegovina,
Country Office Sarajevo

28 September 2017